

FAQ: THE ROLE OF JAWHAR IN RELATION TO UMRAH

QUESTIONS	ANSWERS
1. What is the role of JAWHAR in empowering of Umrah in Malaysia?	<ul style="list-style-type: none"><li data-bbox="1077 339 2072 671">i. JAWHAR is a member of the Umrah Regulatory Council (MKSU) which is chaired by the Honourable Minister, Ministry of Tourism, Arts and Culture Malaysia (MOTAC) based on the Tourism Industry Act 1992 (Act 482). The role of JAWHAR based on the MKSU is to implement awareness and advocacy campaigns to the public regarding umrah package frauds that is rampant in the country. This program which discusses the topic of "Umrah Fraud" is also one of our advocacy efforts to the community.<li data-bbox="1077 679 2072 1374">ii. An i-Umrah portal has been specially created to channel information on legitimate umrah organizing agencies as a reference and guide to prospective umrah pilgrims in the country. This portal provides the following information:<ul style="list-style-type: none"><li data-bbox="1151 914 2072 991">a) List of authorized umrah organizing agencies to manage the travel of Malaysian umrah pilgrims.<li data-bbox="1151 999 2072 1075">b) Details of the Umrah organizing company such as company name, telephone number and facsimile.<li data-bbox="1151 1083 2072 1374">c) The public can browse the i-umrah portal at the address umrah.jawhar.gov.my to find out more. Apart from that, JAWHAR also helps to publish information materials related to the fiqh of umrah. Among the umrah-related materials published are Umrah Service Management Manual, JAWHAR Management Journal which contains articles related to umrah management and announcement booklets.

<p>2. What is the difference of MOTAC jurisdiction with JAWHAR?</p>	<ul style="list-style-type: none"> i. MOTAC efficiently and effectively performs licensing and enforcement functions to the tourism industry including Special Umrah License (LKU) in accordance with the requirements of the Tourism Industry Act 1992 [Act 482] and the Tourism Vehicle Licensing Act 1999 [Act 594] and regulations thereunder. ii. JAWHAR's jurisdiction is to implement awareness and advocacy campaigns to the public regarding the umrah package fraud that is rampant in the country. This program which discusses the topic of "Umrah Fraud" is also one of our advocacy efforts to the community. iii. JAWHAR also runs a program to upgrade the fiqh of ibadah and the fiqh of muamalah umrah for the benefit of umrah organizing agencies and the public. iv. JAWHAR handles public inquiries related to the management of fiqh of umrah.
<p>3. What are the programs implemented by JAWHAR related to the Umrah Function?</p>	<ul style="list-style-type: none"> i. Promotion of umrah package fraud awareness through Fiqh and Current Affairs News interviews published by RTM. ii. Publication of Umrah Fraud Awareness Campaign Capsules for publication on social media. iii. Publication of infographics related to umrah management to be uploaded on social media. iv. Special Meeting of the Director General of JAWHAR with the Umrah Organizing Agency in Malaysia. v. Mutawwif Umrah Consolidation Course Module Development Workshop. vi. Children's Umrah Management Manual Development Workshop.

	<ul style="list-style-type: none"> vii. Strategic cooperation in the implementation of the Umrah Specialized Enhancement Course (USEC). viii. JAWHAR Intellectual Discourse related to umrah management. ix. Munaqashah Knowledge Programme. x. Umrah Clinic. xi. Regular briefings on umrah scams throughout the country. xii. Exhibitions related to Hajj and Umrah. xiii. Coordination of i-Umrah portal content. xiv. Prepare of the text for Friday sermon on umrah fraud.
<p>4. What is the role of JAWHAR in the Umrah Package Fraud Issue in Malaysia?</p>	<ul style="list-style-type: none"> i. JAWHAR has implemented a guidance and briefing program to address Umrah package fraud. The role of JAWHAR based on MKSU is to implement awareness and advocacy campaigns to the public regarding umrah package fraud which is rampant in the country. This program which discusses the topic of "Umrah Fraud" is also one of our advocacy efforts to the community. ii. JAWHAR has set up a special i-Umrah portal to channel information on legitimate umrah organizing agencies as a reference and guide to prospective umrah pilgrims in the country.
<p>5. What are the studies that have been implemented and published by JAWHAR related to Fiqh Umrah?</p>	<p>RESEARCH AND PUBLICATION:</p> <ul style="list-style-type: none"> i. Umrah Service Management Manual ii. Journal on Upgrading Fiqh Ibadah and Fiqh Muamalah Umrah iii. Articles on Upgrading the Fiqh Ibadah and Fiqh Muamalah Umrah

	<ul style="list-style-type: none">iv. A Study of the Management of Umrah for Childrenv. Publication of Umrah Fraud Awareness Campaign Capsules for posting on social mediavi. Publication of infographics related to umrah management to be uploaded on social mediavii. Module for Umrah Mutawwif Consolidation Training
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